

2 YEARS LIMITED WARRANTY for POLICAM MIRROR PMMA(ACRYLIC) SHEETS

COVERAGE:

This warranty covers the following situations;

- 1-Surface defects which is larger than 2.5mm²,
- 2-Back surface paint coverage failures
- 3-Uneven metallization and transparency failures when backlighting,
- 4-Nonhomogeneous reflectivity, discoloration, fogging and staining.

NONCOVERAGE:

This warranty does not cover the following situations;

- 1- Visible surface defects smaller than 2.5mm²,
- 2- The presence of scratches due to transportation,
- 3- Using unsuitable adhesive and cleaning chemicals.
- 4- Deformation on the sheet due to unsuitable storage conditions
- 5- All faults that occur after fabrications*
- 6- Using for outdoors applications**

* It is necessary to apply on a small pieces of sample before going in to large scale fabrication.

** Mirrored sheets are not recommended for outdoor use.

WARRANTY CONDITIONS:

- 1- Stored, transported, fabricated, handled, maintained and installed correctly,
- 2- Not scratched, abraded, cracked.
- 3- Not exposed to chemicals, adhesives and sealants.
- 4- Not exposed to extremes of temperature for prolonged periods of time.
- 5- Sheet should not be exposed to artificial light sources which emits intense UV energy and radiation.

NOTIFICATION:

Claim must be supported by photo of defects, complete label and inkjet information should be presented with the claim.

The protective film of the complaint sample must not be peeled off, it must be protected from dirt, moisture, and it must be kept in an appropriate packaging so that sheet can be transported safely.

APPLICABILITY:

The amount of replacement for the defective product cannot exceed the cost of the defective product and the shipping fee incurred by Işık Plastik for delivery to the customer. Replacement only applies to full size sheets.

Işık Plastik has the right to investigate independently the cause of any failure. If necessary, Işık Plastik has the right to examine the complaint on site.

The manufacturer's liability doesn't include any cost of removal and/or installation of sheets. Işık Plastik is not responsible any other damaged or lost of rights whether directly or indirectly.

The complaint will be taken in consideration if the supplier's related invoice and products complete description label presented. Işık Plastik should be informed about the number of faulty sheets. In case of need product sample must be sent to producer.

** Any rights or claims arising from or related to this Guarantee shall be governed by the laws of Turkey without giving effect to conflict of laws principles. The exclusive place of jurisdiction for such rights and claims shall be the courts and execution offices of Istanbul (Caglayan) Courthouse.*

01.03.2022